#### INTERIM GROUP RESULTS FOR THE SIX MONTHS ENDED 29 FEBRUARY 2016



# CLICKS GROUP

# Group turnover up

# Diluted headline EPS up 15.1%

#### Interim dividend up

16.0%

# Return on equity of **53.1%**

### R696 million

returned to shareholders

## 5.7 million

Clicks ClubCard active members

#### CONTENTS

- 1 Financial summary
- 2 Commentary
- 4 Consolidated statement of comprehensive income
- 5 Consolidated statement of financial position
- 6 Consolidated statement of changes in equity
- 8 Consolidated statement of cash flows
- 8 Store footprint
- 9 Notes to the cash flow statement
- 9 Analysis of shareholders
- 10 Segmental analysis
- 12 Definitions
- 13 Presentation
- 29 Corporate information

#### FINANCIAL SUMMARY

			Six months to 29 February 2016	Six months to 28 February 2015	% change	Year to 31 August 2015
Consolidated statement of c	comprehensive income	Diago	40.000.047	10.001.000	10 10/	~~~~~
Turnover Cross profit		R'000 R'000	12 093 347	10 664 306 2 275 747	13.4% 11.9%	22 070 092
Gross profit Total income		R'000	2 547 506 3 155 609	2 808 941	12.3%	4 524 774 5 734 856
		R'000	511 236	441 532	12.3%	960 455
Headline earnings Net interest charge		R'000	(18 182)	(24 740)	(26.5%)	(57 309)
Consolidated statement of f	inancial position	11000	(10 102)	(24 740)	(20.070)	(37 309)
Equity		R'000	1 889 767	1 701 782	11.0%	2 012 807
Interest-bearing borrowings		R'000	200 800	181 500	10.6%	2012001
Total assets		R'000	8 375 882	6 874 807	21.8%	7 555 938
Consolidated statement of c	cash flows			0.01.1.001	2	1 000 000
Net cash effects from operation		R'000	180 224	(4 422)		798 989
Capital expenditure	0	R'000	203 437	147 753 <sup>´</sup>	37.7%	369 547
Depreciation and amortisati	on	R'000	127 517	122 127	4.4%	248 054
Performance						
Turnover growth		%	13.4	14.1		15.3
Comparable stores turnove	r growth	%	10.3	7.2		7.5
Gross profit growth		%	11.9	10.2		9.7
Gross profit margin		%	21.1	21.3		20.5
Total income growth		%	12.3	11.3		10.9
Total income margin		% %	26.1 6.1	26.3 6.0		26.0 6.3
Operating margin Inventory days		70	73	71		68
Current ratio		:1	1.0	1.0		1.1
Return on total assets		%	12.5	12.7		14.0
Return on shareholders' inte	erest	%	53.1	53.6		53.7
Shareholders' interest to tot		%	22.6	24.8		26.6
	eholders' interest at period-end	%	10.6	10.7		
Interest-bearing debt, includ	ding cash, to shareholders' interest					
at period-end	0	%	(1.4)	7.1		(19.9)
Statistics						
Number of permanent emp	loyees		13 235	12 131	9.1%	12 805
Number of stores			671	642	4.5%	657
Weighted retail trading area		m²	275 895	263 073	4.9%	265 547
Share statistics						
Number of ordinary shares i	in issue (gross), excluding	2000	040 100	040 100		046 100
"A" shares	in includ (not of tradeling charge)	'000 '000	246 138	246 138	(1 70/)	246 138
	in issue (net of treasury shares) of shares in issue (net of treasury	000	236 524	240 572	(1.7%)	239 884
shares)	of shales in issue (her of treasury	'000	238 624	240 669	(0.8%)	240 603
	umber of shares in issue (net of	000	200 024	240 000	(0.070)	240 000
treasury shares)		'000	250 110	248 652	0.6%	250 204
Headline earnings per share	e – basic	cents	214.2	183.5	16.7%	399.2
<u><u></u></u>	- diluted	cents	204.4	177.6	15.1%	383.9
Dividend per share	– interim	cents	76.0	65.5	16.0%	65.5
	– final	cents	-	-		169.5
Dividend cover		times	2.8	2.8		1.7
Share price	- closing	cents	9 250	8 955	3.3%	9 154
	– high	cents	10 600	9 284		9 955
Not accet value war abara	- low	cents	7 980	6 226	13.0%	6 226
Net asset value per share	r oboro	cents	799 584	707 508		839
Net tangible asset value per Market capitalisation (gross)	Share	cents R'000	22 767 765	22 041 658	15.0% 3.3%	631 22 531 473
Market capitalisation (gross)		R'000	21 878 470	21 543 223	1.6%	21 958 981
Price earnings ratio	treasury shares/	times	21 0/0 4/0	27.0	1.070	23.8
Volume of ordinary shares ti	raded	'000	106 515	102 609		221 642
Percentage of ordinary shar	res traded	%	44.6	42.6		92.1
Free float		%	95.8	97.4		97.2
Shareholders' return		cents	371	3 399		2 474
Increase in share price		cents	295	3 333		2 239
Dividend per share		cents	76	66		235
Other information						
Inflation rate		0/	7.0	0.0		1.0
CPI	ion	%	7.0	3.9		4.6
Internal selling price inflat	IUH	%	4.4	3.5		4.0
Interest rates Prime overdraft rate	- closing	0/	10.05	0.05		0 50
Prime overdraft rate	- closing	% %	10.25 9.81	9.25 9.25		9.50 9.28
FTSE/JSE Africa share indic	– average	70	9.01	9.20		9.20
All Share Index			49 415	53 344	(7.4%)	49 972
General Retailers Index			7 388	8 499	(13.1%)	8 286
Food and Drug Retailers	Index		9 555	9 835	(2.8%)	10 053
Exchange rate			0000	0000	()	
Rand/US dollar	– closing	R/US\$	16.13	11.54	39.8%	13.31
	– average	R/US\$	14.71	11.29	30.3%	11.79

#### COMMENTARY

#### Overview

Clicks Group performed well against a backdrop of constrained consumer spending, increasing financial pressures and growing economic uncertainty in the country.

The group's retail businesses produced excellent trading performances, particularly over the festive and holiday season. Customers responded positively to the strong value offer and innovative product ranges which resulted in good volume growth and increased market shares across all core merchandise categories.

Diluted headline earnings per share (HEPS) for the half-year increased by 15.1% to 204.4 cents and the interim dividend was increased by 16.0% to 76.0 cents per share.

#### **Financial performance**

Group turnover increased by 13.4% to R12.1 billion, with retail sales growing by 13.4% and UPD by 12.8%. Selling price inflation was contained to 4.4% for the period.

Total income increased by 12.3%. The investment in competitive pricing in Clicks and the faster growth in generic medicines in UPD reduced the group's total income margin by 20 basis points to 26.1%.

The increase in retail operating expenses of 11.7% was contained below sales growth despite the investment in stores, pharmacies and marketing costs. UPD expenses grew by 12.9% and by 8.0% on a comparable basis.

Operating profit grew by 14.4% to R732 million with the operating margin increasing 10 basis points to 6.1%, benefiting from the stronger retail growth.

Inventory days in stock moved from 71 to 73 days, with inventory levels 17.1% higher at the end of February owing to the investment in stock by all businesses ahead of supplier price increases.

The group remains highly cash-generative. Cash inflow from operations before working capital changes rose 11% to R888 million. Almost R700 million was returned to shareholders through dividend payments of R406 million and share buybacks of R290 million.

Capital expenditure of R203 million was invested during the first half, mainly on new stores and pharmacies, refurbishments and IT systems.

The group's performance translated into a sector-leading return on equity of 53.1%.

#### Trading performance

Retail health and beauty sales, including Clicks and the franchise brands of The Body Shop, GNC and Claire's, increased by 14.1%, with strong performances in all product categories.

The Clicks store footprint was expanded to 496, with 384 pharmacies. This is supported by 60 standalone health and beauty franchise stores.

ClubCard membership increased by almost one million following the successful relaunch of the loyalty programme last year, bringing total membership to 5.7 million active customers.

UPD grew turnover by 12.8%, driven partly by the earlier implementation of the annual increase in the single exit price (SEP) of medicines which resulted in customers buying in stock ahead of manufacturer's price increases.



#### Outlook

Clicks Group is well positioned for continued growth despite the weakening outlook for consumer spending in the months ahead.

The core health and beauty markets in which the group trades are relatively resilient to economic downturns, with the strong value proposition of the Clicks brand appealing to consumers. Clicks also has considerable scope to expand its store and pharmacy footprint in South Africa.

The group continues to invest for long-term growth and record levels of capital expenditure of R455 million will be invested in the financial year.

#### Full-year earnings forecast

The directors forecast that diluted HEPS for the financial year ending 31 August 2016 will increase by between 10% and 15% over the 2015 financial year.

The forecast is based on the following key assumptions: the consumer spending environment will become increasingly challenging in the second half of the financial year; selling price inflation will be between 4% and 5% for the year; and the group will continue to invest for longer-term growth, mainly in new stores and pharmacies.

Shareholders are advised that this forecast has not been reviewed or reported on by the group's independent auditor.

#### Interim dividend

The board of directors has approved an interim gross ordinary dividend for the period ended 29 February 2016 of 76.0 cents per share (2015: 65.5 cents per share). The source of the dividend will be from distributable reserves and paid in cash.

#### Additional information

Dividends Tax (DT) amounting to 11.4 cents per ordinary share will be withheld in terms of the Income Tax Act. Ordinary

shareholders who are not exempt from DT will therefore receive a dividend of 64.6 cents net of DT.

The company has 246 137 763 ordinary shares and 29 153 295 ordinary "A" shares in issue. Its income tax reference number is 9061/745/71/8.

Shareholders are advised of the following salient dates in respect of the interim dividend:

Last day to trade "cum" the dividend	Friday, 24 June 2016
Shares trade "ex" the dividend	Monday, 27 June 2016
Record date	Friday, 1 July 2016
Payment to shareholders	Monday, 4 July 2016

Share certificates may not be dematerialised or rematerialised between Monday, 27 June 2016 and Friday, 1 July 2016, both days inclusive.

The directors of the company have determined that dividend cheques amounting to R50.00 or less due to any ordinary shareholder will not be paid unless a written request to the contrary is delivered to the transfer secretaries, Computershare Investor Services Proprietary Limited, by no later than close of business on Friday, 24 June 2016, being the day the shares trade "cum" the dividend. Unpaid dividend cheques will be aggregated with other such amounts and donated to a charity to be nominated by the directors.

By order of the board

#### David Janks

**Company Secretary** 

21 April 2016



#### CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME

R'000	Six months to 29 February 2016	Six months to 28 February 2015	% change	Year to 31 August 2015
Revenue	12 704 866	11 200 717		23 285 096
Turnover	12 093 347	10 664 306	13.4%	22 070 092
Cost of merchandise sold	(9 545 841)	(8 388 559)	13.8%	(17 545 318)
Gross profit	2 547 506	2 275 747	11.9%	4 524 774
Other income	608 103	533 194	14.0%	1 210 082
Total income	3 155 609	2 808 941	12.3%	5 734 856
Expenses	(2 423 410)	(2 168 825)	11.7%	(4 338 817)
Depreciation and amortisation	(121 900)	(117 077)	4.1%	(237 670)
Occupancy costs	(340 526)	(307 943)	10.6%	(619 023)
Employment costs	(1 244 372)	(1 115 787)	11.5%	(2 255 417)
Other costs	(716 612)	(628 018)	14.1%	(1 226 707)
Operating profit	732 199	640 116	14.4%	1 396 039
Loss on disposal of property, plant and equipment	(3 098)	(4 082)	(24.1%)	(9 446)
Profit before financing costs	729 101	636 034	14.6%	1 386 593
Net financing costs	(18 182)	(24 740)	(26.5%)	(57 309)
Financial income	3 416	3 217	6.2%	4 922
Financial expense	(21 598)	(27 957)	(22.7%)	(62 231)
Profit before taxation	710 919	611 294	16.3%	1 329 284
Income tax expense	(201 913)	(172 701)	16.9%	(374 709)
Profit for the period	509 006	438 593	16.1%	954 575
Other comprehensive income:				
Items that will not be subsequently reclassified to profit or loss	_	_		765
Remeasurement of post-employment benefit obligations	_	_		1 063
Deferred tax on remeasurement	_	-		(298)
Items that may be subsequently reclassified to profit or loss				
Exchange differences on translation of foreign subsidiaries	6 522	760		4 777
Cash flow hedges	(109)	27 808		33 238
Change in fair value of effective portion	(151)	38 622		46 164
Deferred tax on movement of effective portion	42	(10 814)		(12 926)
Other comprehensive income for the period, net of tax	6 413	28 568		38 780
Total comprehensive income for the period	515 419	467 161		993 355
Reconciliation of headline earnings				
Total profit for the period	509 006	438 593		954 575
Adjusted for:				
Loss net of tax on disposal of property, plant and equipment	2 230	2 939		6 801
Insurance recovery income net of tax on property, plant and equipment	-	-		(921)
Headline earnings	511 236	441 532	15.8%	960 455
Headline earnings per share (cents)				
– basic	214.2	183.5	16.7%	399.2
- diluted	204.4	177.6	15.1%	383.9
Earnings per share (cents)				
- basic	213.3	182.2	17.1%	396.7
- diluted	203.5	176.4	15.4%	381.5
Weighted average number of shares in issue (net of treasury shares, '000) Weighted average diluted number of shares in issue (net of treasury	238 624	240 669	(0.8%)	240 603
shares, '000)	250 110	248 652	0.6%	250 204

#### CONSOLIDATED STATEMENT OF FINANCIAL POSITION

R'000	As at 29 February 2016	As at 28 February 2015	As at 31 August 2015
ASSETS			
Non-current assets	2 165 828	1 938 555	2 009 163
Property, plant and equipment	1 284 961	1 150 461	1 221 658
Intangible assets	405 020	376 942	395 625
Goodwill	103 510	103 510	103 510
Deferred tax assets	195 123	195 165	177 037
Investment in associate	19 666	-	_
Loans receivable	13 246	12 755	13 003
Financial assets at fair value through profit or loss	19 946	17 248	16 668
Derivative financial assets	124 356	82 474	81 662
Current assets	6 210 054	4 936 252	5 546 775
Inventories	3 708 736	3 166 137	3 249 914
Trade and other receivables	2 248 338	1 703 176	1 871 616
Cash and cash equivalents	227 888	61 154	400 738
Derivative financial assets	25 092	5 785	24 507
Total assets	8 375 882	6 874 807	7 555 938
EQUITY AND LIABILITIES			
Equity	1 889 767	1 701 782	2 012 807
Share capital	2 754	2 754	2 754
Share premium	3 497	3 497	3 497
Share option reserve	312 355	251 219	254 592
Cash flow hedge reserve	35 087	29 766	35 196
Treasury shares	(704 298)	(353 219)	(414 127)
Non-distributable reserves	12 853	2 314	6 331
Distributable reserve	2 227 519	1 765 451	2 124 564
Non-current liabilities	316 058	310 188	308 503
Employee benefits	124 839	133 274	128 035
Operating lease liability	186 553	176 914	180 468
Financial liability held at fair value through profit and loss	4 666	-	-
Current liabilities	6 170 057	4 862 837	5 234 628
Trade and other payables	5 730 139	4 477 930	4 898 114
Employee benefits	165 841	138 635	214 943
Provisions	5 745	8 845	5 745
Interest-bearing borrowings	200 800	181 500	-
Income tax payable	66 340	54 588	115 826
Derivative financial liabilities	1 192	1 339	-
Total equity and liabilities	8 375 882	6 874 807	7 555 938

#### CONSOLIDATED STATEMENT OF CHANGES IN EQUITY

P1000000capital premiumBalance at 1 September 2014242 2602.7543.497Transactions with owners, recorded directly in equityDividends paid to shareholdersShare-based payment reserve movementNet cost of own shares purchased(1.688)Total transactions with owners(1.688)Total transactions with ownersTotal transactions with ownersCash flow hedge reserveExchange differences on translation of foreign subsidiariesBalance at 28 February 2015240 5722.7543.497Dividends paid to shareholdersShare-based payment reserve movementNet cost of own shares purchased(688)Total transactions with owners(688)Total transactions with ownersRemeasurement of post-employment benefit obligationsCash flow hedge reserveExchange differences on translation of foreign subsidiariesProfit for the periodRemeasurement of post-employment benefit obligationsCash flow hedge reserveExchange differences on translation of foreign subs		Number of shares	Share	Share	
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Net cost of own shares purchased(688)Total transactions with owners(688)Total comprehensive income for the periodProfit for the periodRemeasurement of post-employment benefit obligationsCash flow hedge reserveExchange differences on translation of foreign subsidiariesBalance at 31 August 2015239 8842 7543 497Transactions with owners, recorded directly in equityDividends paid to shareholdersShare-based payment reserve movementNet cost of own shares purchased(3 360)Total comprehensive income for the periodProfit for the periodExchange differences on translation of foreign subsidiariesExchange differences on translation of oreign subsidiariesProfit for the periodProfit for the periodProfit for the periodProfit for the periodExchange differences on translation of foreign subsidiariesProfit for the periodExchange differences on translation of foreign subsidiariesExchange differences on translation of foreign subsidiariesExcha	Dividends paid to shareholders	-	-	-	
Net cost of own shares purchased(688)Total transactions with owners(688)Total comprehensive income for the periodProfit for the periodRemeasurement of post-employment benefit obligationsCash flow hedge reserveExchange differences on translation of foreign subsidiariesBalance at 31 August 2015239 8842 7543 497Transactions with owners, recorded directly in equityDividends paid to shareholdersShare-based payment reserve movementNet cost of own shares purchased(3 360)Total comprehensive income for the periodProfit for the periodExchange differences on translation of foreign subsidiariesExchange differences on translation of oreign subsidiariesProfit for the periodProfit for the periodProfit for the periodProfit for the periodExchange differences on translation of foreign subsidiariesProfit for the periodExchange differences on translation of foreign subsidiariesExchange differences on translation of foreign subsidiariesExcha	Share-based payment reserve movement	-	_	-	
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Profit for the periodRemeasurement of post-employment benefit obligationsCash flow hedge reserveExchange differences on translation of foreign subsidiariesBalance at 31 August 2015239 8842 7543 497Transactions with owners, recorded directly in equityDividends paid to shareholdersShare-based payment reserve movementNet cost of own shares purchased(3 360)Total comprehensive income for the periodProfit for the periodCash flow hedge reserveExchange differences on translation of foreign subsidiaries	Total transactions with owners	(688)	_	-	
Remeasurement of post-employment benefit obligationsCash flow hedge reserveExchange differences on translation of foreign subsidiariesBalance at 31 August 2015239 8842 7543 497Transactions with owners, recorded directly in equityDividends paid to shareholdersShare-based payment reserve movementNet cost of own shares purchased(3 360)-Total transactions with owners(3 360)-Profit for the periodProfit for the periodExchange differences on translation of foreign subsidiaries	Total comprehensive income for the period	-	_	-	
Cash flow hedge reserveExchange differences on translation of foreign subsidiariesBalance at 31 August 2015239 8842 7543 497Transactions with owners, recorded directly in equity239 8842 7543 497Dividends paid to shareholdersShare-based payment reserve movementNet cost of own shares purchased(3 360)Total transactions with owners(3 360)Total comprehensive income for the periodProfit for the periodCash flow hedge reserveExchange differences on translation of foreign subsidiariesCash g differences on translation of foreign subsidiariesCash flow hedge reserveExchange differences on translation of foreign subsidiaries	Profit for the period	-	_	-	
Exchange differences on translation of foreign subsidiariesBalance at 31 August 2015239 8842 7543 497Transactions with owners, recorded directly in equityDividends paid to shareholdersShare-based payment reserve movementNet cost of own shares purchased(3 360)-Total transactions with owners(3 360)-Total comprehensive income for the periodProfit for the periodCash flow hedge reserveExchange differences on translation of foreign subsidiariesItem comprehension of foreign subsidiaries	Remeasurement of post-employment benefit obligations	-	_	-	
Balance at 31 August 2015239 8842 7543 497Transactions with owners, recorded directly in equityDividends paid to shareholdersShare-based payment reserve movementNet cost of own shares purchased(3 360)Total transactions with owners(3 360)Total comprehensive income for the periodProfit for the periodCash flow hedge reserveExchange differences on translation of foreign subsidiaries	Cash flow hedge reserve	-	_	-	
Transactions with owners, recorded directly in equityDividends paid to shareholdersShare-based payment reserve movement-Net cost of own shares purchased(3 360)-Total transactions with owners(3 360)-Total comprehensive income for the period-Profit for the periodCash flow hedge reserveExchange differences on translation of foreign subsidiaries	Exchange differences on translation of foreign subsidiaries	-	_	-	
Dividends paid to shareholdersShare-based payment reserve movementNet cost of own shares purchased(3 360)-Total transactions with owners(3 360)-Total comprehensive income for the periodProfit for the periodProfit for the periodCash flow hedge reserveExchange differences on translation of foreign subsidiaries	Balance at 31 August 2015	239 884	2 754	3 497	
Dividends paid to shareholdersShare-based payment reserve movementNet cost of own shares purchased(3 360)-Total transactions with owners(3 360)-Total comprehensive income for the periodProfit for the periodProfit for the periodCash flow hedge reserveExchange differences on translation of foreign subsidiaries	Transactions with owners, recorded directly in equity				
Share-based payment reserve movement-Net cost of own shares purchased(3 360)-Total transactions with owners(3 360)-Total comprehensive income for the periodProfit for the periodCash flow hedge reserveExchange differences on translation of foreign subsidiaries		-	-	-	
Net cost of own shares purchased(3 360)-Total transactions with owners(3 360)-Total comprehensive income for the periodProfit for the periodCash flow hedge reserveExchange differences on translation of foreign subsidiaries	•	-	-	-	
Total transactions with owners(3 360)Total comprehensive income for the periodProfit for the periodCash flow hedge reserveExchange differences on translation of foreign subsidiaries		(3 360)	-	-	
Total comprehensive income for the period-Profit for the period-Cash flow hedge reserve-Exchange differences on translation of foreign subsidiaries	•		-	-	
Profit for the periodCash flow hedge reserveExchange differences on translation of foreign subsidiaries	Total comprehensive income for the period	-	-	-	
Cash flow hedge reserveExchange differences on translation of foreign subsidiaries		-	-	-	
Exchange differences on translation of foreign subsidiaries – – –		-	-	_	
		-	-	-	
	Balance at 29 February 2016	236 524	2 754	3 497	

Share option reserve	Treasury shares	Non- distributable reserve	Cash flow hedge reserve	Distributable reserve	Total equity
135 091	(237 863)	1 554	1 958	1 659 982	1 566 973
-	-	-	-	(333 124)	(333 124)
116 128	-	-	-	-	116 128
-	(115 356)	-	_	-	(115 356)
116 128	(115 356)	-	-	(333 124)	(332 352)
-	-	760	27 808	438 593	467 161
-	-	-	-	438 593	438 593
-	-	-	27 808	-	27 808
-	_	760	_	-	760
251 219	(353 219)	2 314	29 766	1 765 451	1 701 782
-	_	_	_	(157 634)	(157 634)
3 373	_	-	_	-	3 373
-	(60 908)	-	_	-	(60 908)
3 373	(60 908)	_	_	(157 634)	(215 169)
-	_	4 017	5 430	516 747	526 194
-	_	-	_	515 982	515 982
-	-	-	-	765	765
-	-	-	5 430	-	5 430
-	-	4 017	-	-	4 017
254 592	(414 127)	6 331	35 196	2 124 564	2 012 807
-	_	-	_	(406 051)	(406 051)
57 763	-	-	-	-	57 763
-	(290 171)	-	-	-	(290 171)
57 763	(290 171)	-	-	(406 051)	(638 459)
-	-	6 522	(109)	509 006	515 419
_	-	-	-	509 006	509 006
-	-	-	(109)	-	(109)
-	-	6 522	-	-	6 522
312 355	(704 298)	12 853	35 087	2 227 519	1 889 767

#### CONSOLIDATED STATEMENT OF CASH FLOWS

R'000	Six months to 29 February 2016	Six months to 28 February 2015	Year to 31 August 2015
Cash effects from operating activities			
Operating profit before working capital changes (refer note 1)	888 782	800 243	1 699 743
Working capital changes (refer note 2)	(47 224)	(248 908)	(15 451)
Cash generated by operations	841 558	551 335	1 684 292
Interest received	3 416	3 217	4 922
Interest paid	(16 441)	(24 201)	(43 947)
Taxation paid	(242 258)	(201 649)	(355 520)
Cash inflow from operating activities before dividends paid	586 275	328 702	1 289 747
Dividends paid to shareholders	(406 051)	(333 124)	(490 758)
Net cash effects from operating activities	180 224	(4 422)	798 989
Cash effects from investing activities			
Investment in property, plant and equipment and intangibles to maintain operations	(57 217)	(51 981)	(125 360)
Investment in property, plant and equipment and intangibles to expand operations	(146 220)	(95 772)	(244 187)
Proceeds from disposal of property, plant and equipment	124	771	1 394
Acquisition of non-controlling interest	-	(765)	(765)
Acquisition of unlisted investment in associate	(15 000)	-	-
Increase in Ioan receivables	(243)	(215)	(463)
Net cash effects from investing activities	(218 556)	(147 962)	(369 381)
Cash effects from financing activities			
Purchase of treasury shares	(290 171)	(115 356)	(176 264)
Acquisition of derivative financial asset	(45 147)	(48 237)	(48 237)
Interest-bearing borrowings raised	200 800	181 500	-
Net cash effects from financing activities	(134 518)	17 907	(224 501)
Net (decrease)/increase in cash and cash equivalents	(172 850)	(134 477)	205 107
Cash and cash equivalents at the beginning of the period	400 738	195 631	195 631
Cash and cash equivalents at the end of the period	227 888	61 154	400 738

#### STORE FOOTPRINT

	Clicks	Musica	The Body Shop	GNC	Claire's	Total retail
Number of stores at 29 February 2016	496	115	52	6	2	671
as at 31 August 2015	486	116	50	4	1	657
opened	10	1	2	2	1	16
closed	-	(2)	-	-	_	(2)
Presence in Clicks stores at 29 February 2016			88	267	73	
Number of pharmacies at 29 February 2016	384					384
as at 31 August 2015	361					361
new/converted	23					23
closed	-					-
Number of clinics at 29 February 2016	177					177

#### NOTES TO THE CASH FLOW STATEMENT

R'000	Six months to 29 February 2016	Six months to 28 February 2015	Year to 31 August 2015
Cash flow information			
1 Profit before working capital changes			
Profit before tax	710 919	611 294	1 329 284
Adjustment for:			
Depreciation and amortisation	127 517	122 127	248 054
Operating lease accrual	6 085	8 567	12 121
Loss on disposal of property, plant and equipment	3 098	4 082	9 446
Release of cash flow hedge to profit and loss	(4 319)	-	(14 508)
Equity-settled share option costs	30 578	24 060	52 084
Net financing cost	18 182	24 740	57 309
(Increase)/decrease in financial assets at fair value through profit or loss	(3 278)	5 373	5 953
	888 782	800 243	1 699 743
2 Working capital changes			
Increase in inventories	(458 822)	(551 941)	(635 718)
Increase in trade and other receivables	(376 722)	(96 682)	(260 953)
Increase in trade and other payables	845 775	444 135	861 136
(Decrease)/increase in employee benefits	(57 455)	(43 383)	24 221
Decrease in provisions	-	(1 037)	(4 137)
	(47 224)	(248 908)	(15 451)

#### ANALYSIS OF SHAREHOLDERS

Fund managers managing 3% or more of the issued share capital:

	Percentage of shares		
Major fund managers	Feb 2016	Feb 2015	
Public Investment Corporation (SA)	14.5%	13.9%	
Coronation Fund Managers (SA)	5.0%	10.6%	
Fidelity Management & Research (US)	4.9%	7.7%	
Mawer Investment Management (Canada)	4.7%	3.6%	
Baillie Gifford & Co (UK)	4.5%	3.3%	
GIC (Singapore)	3.7%	3.5%	
Aberdeen Asset Management (UK)	3.7%	6.5%	
Dimensional Fund Advisors (US)	3.3%	2.4%	
RBC Global Asset Management (UK)	3.1%	1.8%	
JPMorgan Asset Management (UK)	3.1%	2.9%	
Fund managers no longer managing over 3%:			
Mondrian Investment Partners (UK)	1.0%	3.0%	

Geographic distribution	Percentage of shares			
of shareholders	Feb 2016	Feb 2015		
South Africa and rest of Africa	34.7%	38.8%		
Offshore holdings	65.3%	61.2%		
USA and Canada	43.6%	42.0%		
Europe	6.5%	7.3%		
United Kingdom, Ireland and				
Channel Islands	6.2%	6.1%		
Other countries	9.0%	5.8%		

#### **SEGMENTAL ANALYSIS**

		Retail			
		Six months to	Six months to		
R'000		29 February 2016	28 February 2015		
Statement of financial position					
Property, plant and equipment		1 073 659	930 990		
Intangible assets		386 803	364 879		
Goodwill		6 529	6 529		
Inventories		2 497 384	2 118 772		
Trade and other receivables		282 786	240 834		
Cash and cash equivalents		137 784	49 515		
Other assets		818 801	714 266		
Total assets		5 203 746	4 425 785		
Employee benefits – non-current		117 763	124 781		
Operating lease liability		186 553	176 868		
Trade and other payables		2 330 475	2 084 690		
Employee benefits – current		150 638	123 920		
Other liabilities		1 655 241	1 132 303		
Total liabilities		4 440 670	3 642 562		
Net assets		763 076	783 223		
Statement of comprehensive income					
Turnover		8 263 200	7 288 484		
Gross profit		2 457 823	2 188 201		
Other income		338 219	289 801		
Total income		2 796 042	2 478 002		
Expenses		(2 172 526)	(1 944 350)		
Operating profit		623 516	533 652		
Ratios					
Increase in turnover	%	13.4	9.9		
Selling price inflation	%	3.5	3.6		
Comparable stores turnover growth	%	10.3	7.2		
Gross profit margin	%	29.7	30.0		
Total income margin	%	33.8	34.0		
Operating expenses as a percentage of turnover	%	26.3	26.7		
Increase in operating expenses	%	11.7	11.5		
Increase in operating profit	%	16.8	12.2		
Operating profit margin	%	7.5	7.3		
Inventory days	1	84	81		
Trade debtor days		7	9		
Trade creditor days		52	48		
Number of stores		671	642		
as at 31 August 2015/2014	i	657	632		
opened	1	16	20		
closed	1	(2)	(10)		
Number of pharmacies	1	384	346		
as at 31 August 2015/2014	i	361	339		
new/converted	1	23	8		
closed	1	-	(1)		
Total leased area	l m²	349 733	338 278		
Weighted retail trading area	m²	349 733 275 895	263 073		
	m² R	275 895 55 746			
Weighted annual sales per m <sup>2</sup> Number of permanent employees*	13	55 746 12 683	51 527 11 594		
NUMBER of permanent employees		12 000	11034		

\* Number of permanent employees have been restated to include both full-time and part-time flexible employees.

Distrik	oution	Intragroup elimination		Total operations	
Six months to 29 February 2016	Six months to 28 February 2015	Six months to 29 February 2016	Six months to 28 February 2015	Six months to 29 February 2016	Six months to 28 February 2015
211 302	219 471	-	-	1 284 961	1 150 461
18 217	12 063	-	-	405 020	376 942
96 981	96 981	-	-	103 510	103 510
1 247 288	1 063 041	(35 936)	(15 676)	3 708 736	3 166 137
2 385 265	1 817 481	(419 713)	(355 139)	2 248 338	1 703 176
90 104	11 639	-	-	227 888	61 154
1 380 591	887 504	(1 801 963)	(1 288 343)	397 429	313 427
5 429 748	4 108 180	(2 257 612)	(1 659 158)	8 375 882	6 874 807
7 076	8 493	-	-	124 839	133 274
-	46	-	-	186 553	176 914
3 826 132	2 748 149	(426 468)	(354 909)	5 730 139	4 477 930
15 203	14 715	-	(1,000,570)	165 841	138 635
423 667	402 542	(1 800 165)	(1 288 573)	278 743	246 272
4 272 078	3 173 945	(2 226 633)	(1 643 482)	6 486 115	5 173 025
1 157 670	934 235	(30 979)	(15 676)	1 889 767	1 701 782
5 436 703	4 820 087	(1 606 556)	(1 444 265)	12 093 347	10 664 306
95 304	93 013	(5 621)	(5 467)	2 547 506	2 275 747
312 359	278 731	(42 475)	(35 338)	608 103	533 194
407 663	371 744	(48 096)	(40 805)	3 155 609	2 808 941
(293 359)	(259 813)	42 475	35 338	(2 423 410)	(2 168 825)
114 304	111 931	(5 621)	(5 467)	732 199	640 116
12.8	20.7	11.2	13.0	13.4	14.1
6.0	3.3	-	-	4.4	3.5
-	-	-	-	10.3	7.2
1.8	1.9	-	-	21.1	21.3
7.5	7.7	-	-	26.1	26.3
5.4	5.4	-	-	20.0	20.3
12.9	9.4	-	-	11.7	11.0
2.1	15.7	-	-	14.4	12.2
2.1	2.3	-	-	6.1	6.0
43	41	-	-	73	71
66	56	-	-	52	44
109	88	-	-	85	72
		_	-	671	642
-	-	-	-	657 16	632 20
	-	-	_	(2)	(10)
				384	346
		_		361	339
_	_	_	-	23	8
_	-	-	-	_	(1)
-	_	-	_	349 733	338 278
_	-	-	-	275 895	263 073
-	-	-	-	55 746	51 527
552	537	-	-	13 235	12 131

#### DEFINITIONS

#### Capital expenditure Maintenance capital expenditure

Capital expenditure incurred in replacing existing capital or capital expenditure with a return below the group's required return.

#### Growth capital expenditure

Capital expenditure that is not maintenance capital expenditure.

#### Cash flow

Financing activities Activities that result in changes to the capital and funding structure of the group.

#### Investing activities

Activities relating to the acquisition, holding and disposal of capital assets and long-term investments.

#### Operating activities

Activities that are not financing or investing activities that arise from the operations conducted by the group.

#### Comparable stores turnover growth

Turnover growth expressed as a percentage of growth for stores that have been operating for the full period during the current and previous financial years.

#### Current ratio

Current assets at period-end divided by current liabilities at period-end.

#### **Dividend cover**

Undiluted headline earnings per share for the period divided by the ordinary dividend per share for the period.

#### Dividend per share

Dividend per share is the actual interim cash dividend paid and the final cash dividend declared, expressed as cents per share.

#### Earnings per share

Earnings per share Profit for the period divided by the weighted average number of shares in issue for the period.

#### Diluted earnings per share Profit for the period divided by the weighted average diluted number of shares in issue for the period.

Headline earnings per share Headline earnings divided by the weighted average number of shares in issue for the period.

#### Diluted headline earnings per share

Headline earnings divided by the weighted average diluted

number of shares in issue for the period.

#### Effective tax rate

The tax charge in the income statement as a percentage of profit before tax.

#### Free float

The number of ordinary shares that are freely tradable on the JSE Limited, excluding treasury shares and shares held by directors and employee share schemes.

#### Gross profit margin

Gross profit expressed as a percentage of turnover.

#### Headline earnings

Profit for the period adjusted for the after-tax effect of goodwill impairment and certain other capital items.

#### IFRS

International Financial Reporting Standards, as adopted by the International Accounting Standards Board ("IASB"), and interpretations issued by the International Financial Reporting Interpretations Committee ("IFRIC") of the IASB.

Clicks Group's consolidated financial statements are prepared in accordance with IFRS.

#### Interest-bearing debt, including cash, to shareholders' interest at period-end

period-end Interest-bearing debt (including bank overdraft), net of cash balances, at the end of the period divided by shareholders' interest at the end of the period.

#### Inventory days

Closing inventory at periodend divided by the cost of merchandise sold during the period, multiplied by 365 days.

#### **Issued shares**

Ordinary shares and unlisted "A" shares having a par value of one cent each in the authorised share capital of Clicks Group Limited.

#### Market capitalisation

The closing market price per share at period-end multiplied by the number of ordinary shares in issue at period-end.

#### Net asset value per share

Net assets at period-end divided by the number of ordinary shares in issue at period-end (net of treasury shares).

#### Net tangible asset value per share

Net assets at period-end, less intangible assets (such as goodwill and trademarks), divided by the number of ordinary shares in issue at period-end (net of treasury shares).

#### Operating profit

Operating profit before financing costs, as reported in the group consolidated statement of comprehensive income, adjusted to exclude goodwill impairment, impairment of property, plant and equipment, profit on disposal of businesses and profit/loss on disposal of property, plant and equipment.

#### **Operating profit margin** Operating profit expressed as

a percentage of turnover.

#### Percentage of ordinary shares traded

The number of ordinary shares traded on the JSE Limited during the period as a percentage of the weighted average number of ordinary shares in issue (net of treasury shares).

#### Price earnings ratio

The closing market price per share at period-end divided by diluted headline earnings per share for the period.

#### Return on shareholders' interest (ROE)

Headline earnings expressed as a percentage of the average shareholders' interest for the period.

#### Return on total assets (ROA)

Headline earnings expressed as a percentage of the average total assets for the period.

#### Return on net assets (RONA)

Operating profit as defined for RONA divided by average net assets for the period as defined for RONA.

Operating profit as defined for RONA is the reported operating profit for the group inclusive of capital gains and losses relating to continuing operations of the business and excluding the employee shortterm bonus.

Net assets as defined for RONA are the average assets less liabilities for the period excluding taxation and financial-related assets and liabilities (cash, overdrafts, loans receivable, interestbearing borrowings, deferred tax and taxation payable).

#### Segmental reporting

The group has two reportable segments, being the retail division and the distribution division.

#### Selling price inflation

The change in the weighted average selling price of a sample of products for the period relative to the previous period expressed as a percentage of the weighted average selling price of the same sample of products for the previous period. Only products sold in both the current and previous periods are included in the sample.

#### Shareholders' interest

Share capital and share premium (reduced by the cost of treasury shares) and other reserves comprising equity.

#### Shareholders' interest to total assets

The shareholders' interest divided by the total assets at the period-end.

#### Total income

Gross profit plus other income.

#### Total income margin

Total income expressed as a percentage of turnover.

#### Trade creditor days

Closing trade creditors at period-end (adjusted to exclude VAT) divided by the cost of merchandise sold during the period, multiplied by 365 days.

#### Trade debtor days

Closing trade debtors at period-end (adjusted to exclude VAT) divided by sales for the period, multiplied by 365 days.

#### Treasury shares

Issued shares in Clicks Group Limited held by a group company in terms of an approved share repurchase programme, the New Clicks Holdings Share Trust and the Clicks Group Employee Share Ownership Trust.

#### Weighted average number of shares

The number of ordinary shares in issue, increased by shares issued during the period and reduced by treasury shares purchased or shares cancelled during the period, weighted on a time basis for the period during which they have participated in the income of the group.

#### Weighted average diluted number of shares

The weighted average number of ordinary shares adjusted for the effects of all dilutive potential shares.



#### PRESENTATION OUTLINE

- Review of the period
- Financial results
- Trading performance
- Outlook
- Questions





#### **REVIEW OF THE PERIOD**

- Challenging consumer environment continues
- Excellent retail performance, especially over Christmas
  - Strong value and product offer
  - Good volume growth
- UPD growth in line with expectations
- Diluted headline earnings per share up 15.1%
- Continuing to invest for longer term
  - Record capital expenditure planned for the year

CLICKS GROUP INTERIM RESULTS 2016



#### FINANCIAL HIGHLIGHTS

- Group turnover up 13.4%
  - Health & beauty retail turnover up 14.1%
  - UPD turnover up 12.8%
- Operating margin up from 6.0% to 6.1%
- Diluted HEPS up 15.1% to 204.4 cps
- Interim dividend of 76.0 cps, up 16.0%
- Return on equity of 53.1%

CLICKS GROUP INTERIM RESULTS 2016

TURNOVER					
R'm	Feb 2016	Feb 2015	% change	% same store growth	% inflation
Retail	8 263	7 288	13.4	10.3	3.5
Distribution	5 437	4 820	12.8		6.0
Intragroup turnover	(1 607)	(1 444)	11.2		
Total group	12 093	10 664	13.4		4.4

Strong Christmas trading by retail brands

- UPD benefited from earlier implementation of SEP increase
- Inflation anticipated to be 4 5% for FY2016

Т	OTAL INCOME					
		Feb 2016 R′m	Feb 2015 R'm	% change	Feb 2016 % margin	Feb 2015 % margin
F	Retail	2 796	2 478	12.8	33.8	34.0
0	Distribution	408	372	9.7	7.5	7.7
I	ntragroup	(48)	(41)			
1	Fotal group	3 156	2 809	12.3	26.1	26.3

CLICKS GROUP INTERIM RESULTS 2016 7

CLICKS GROUP INTERIM RESULTS 2016

Investment in every day competitive pricing in Clicks

Impact of business mix in UPD

CLICKS GROUP INTERIM RESULTS 2016

CLICKS GROUP INTERIM RESULTS 2016 10

#### **OPERATING EXPENDITURE - RETAIL**

R'm	Feb 2016	Feb 2015	% change
Depreciation and amortisation	108	104	3.8
Occupancy costs	339	306	10.7
Employment costs	1 129	1 008	12.0
Other operating costs	597	526	13.4
Total retail costs	2 173	1 944	11.7

- Investing in stores and pharmacies
- Comparable employment costs up 7.0%
- Other operating costs reflect investment in marketing
- Comparable retail costs up 8.0%

#### **OPERATING EXPENDITURE - DISTRIBUTION**

R'm	Feb 2016	Feb 2015	% change
Depreciation and amortisation	14	14	6.2
Occupancy costs	2	2	(2.7)
Employment costs	115	107	7.2
Other operating costs	162	137	18.3
Total distribution costs	293	260	12.9

- · Other operating costs impacted by additional security investment
- Comparable costs up 8.0%

	Feb 2016 R'm	Feb 2015 R'm	% change	Feb 2016 % margin	Feb 2015 % margin
Retail	624	534	16.8	7.5	7.3
Distribution	114	112	2.1	2.1	2.3
Intragroup	(6)	(6)			
Total group	732	640	14.4	6.1	6.0

Retail accounts for 85% of group profit

- UPD margin within target range
- · Group margin benefited from stronger retail growth

INVENTORY							
		<u>Days i</u>	n stock		Inventory (R	<u>'m)</u>	
		Feb 2016	Feb 2015	Feb 2016	Feb 2015	% change	
Re	etail	84	81	2 498	2 119	17.9	
Dis	stribution	43	41	1 247	1 063	17.3	
Int	ragroup inventory			(36)	(16)		
То	tal group	73	71	3 709	3 166	17.1	

CLICKS GROUP INTERIM RESULTS 2016 11

CLICKS GROUP INTERIM RESULTS 2016 12

Investment in stock ahead of price increases

· SEP increase effective during February, earlier than last year

CLICKS GROUP INTERIM RESULTS 2016 13

CLICKS GROUP INTERIM RESULTS 2016 14

#### CASH GENERATION

R'm	Feb 2016	Feb 2015
Profit before tax	711	611
Non-cash adjustments	177	189
Operating profit before working capital changes	888	800
Working capital changes	(47)	(248)
Net interest and tax paid	(255)	(223)
Cash inflow from operations	586	329

R'm	Feb 2016	Feb 2015
Cash inflow from operations	586	329
Dividends paid	(406)	(333
Share buy-backs	(290)	(115
Capital expenditure	(203)	(148
Other investing activities	(16)	
Other financing activities	156	133
Net cash utilised	(173)	(134



#### HEALTH & BEAUTY SALES PERFORMANCE

	% change	% contribution
Pharmacy	13.3	25.4
Front shop health	15.8	22.2
Beauty and personal care	13.5	34.7
General merchandise	14.5	17.7
Total turnover	14.1	100.0

- Health & beauty comprises Clicks, The Body Shop, GNC and Claire's

CLICKS GROUP INTERIM RESULTS 2016 16

Excellent growth across all categories

PHARMACY AND FRONT SHOP					
<ul> <li>Pharmacy</li> <li>Continued switch to generics +17.1% (46.9% of sales)</li> <li>OTC medicines +15.9%</li> <li>177 clinics now open</li> <li>Front shop health helped by broader distribution of GNC</li> </ul>	124.0%				
<ul> <li>Continuing strong growth in baby</li> </ul>	+21.9%				
% market shares	Feb 2016	Feb 2015			
Retail pharmacy*	19.0	18.5			
Front shop health**	29.1	28.9			
Baby**	11.7	10.5			
* Per IMS ** Per AC Nielsen (comparatives restated)					
		CLICKS GROUP INTERIM RESULTS 2016 17			

BEAUTY AND GENERAL MERCHANDISE		CLICKSC Claire's		
<ul> <li>Beauty and personal care</li> <li>Benefit of range extension and ne launches in fragrance +20.3%</li> <li>Good growth in skincare +18.4%</li> <li>The Body Shop +16.1%</li> <li>Claire's in 75 stores</li> <li>General merchandise</li> <li>Confectionery +11.8%</li> <li>Electrical +15.0%</li> <li>% market shares</li> </ul>		HE POWER COL		
	Feb 2016	Feb 2015		
Skincare**	26.8	26.7		
Haircare**	25.7	25.4		
** Per AC Nielsen (comparatives restated)				
		CLICKS GROUP INTERIM RESULTS 2016 18		

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# STORES AND PHARMACIES 60 standalone health & beauty franchise stores 496 Clicks stores with 384 pharmacies opened in past six months 28 stores refurbished 25 stores outside SA, with sales up 31% Considerable scope for organic store growth in SA Opening 500<sup>th</sup> store in new Mall of Africa on 28 April

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	Tur		Market	ahara*
	% change	% contribution	Market Feb 2016	Feb 2015
CDs	0.7	39.5	68.1%	59.4%
DVDs	(3.1)	23.5	50.8%	42.2%
Gaming	6.7	18.8	14.4%	11.8%
Technology	11.4	18.2		
Total turnover	3.4	100.0		

- DVDs impacted by weaker new release schedule and decline of Blu-ray
- Strong performance in technology with expanded ranges
- Successful pilot of Christmas pop-up stores

\* Per Aquidneck / GfK (comparatives restated)

CLICKS GROUP INTERIM RESULTS 2016 22



FINE WHOLESALE TURNOVER		
	% change	% contribution
Clicks	13.0	43.4
Hospitals	11.5	33.2
Independent pharmacy	(10.3)	16.4
Other channels	(8.0)	7.0
Fine wholesale turnover	6.3	100.0
Strong growth from core custome Wholesale market share 24.5%*	ers	

\* MAT per IMS

CLICKS GROUP INTERIM RESULTS 2016 24

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#### NOTES

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#### **CORPORATE INFORMATION**

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\* Independent non-executive # British

Company secretary: DW Janks

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Sponsor: Investec Bank Limited

Registration number: 1996/000645/06 Income tax number: 9061/745/71/8

Share code: CLS ISIN: ZAE000134854 CUSIP: 18682W205

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